

# HOW TO SOLVE COMPUTER PROBLEMS IN RESPONSIBLE AND SAFE WAYS





- **While using a computer, you may encounter a variety of problems. For example, you may experience problems with files, programs, or your computer's operating system, or even virus threats and hackings. You can solve many of these problems yourself wisely and safely.**

# WAYS TO PREVENT COMPUTER SECURITY THREATS

They say prevention is better than cure and this applies to how you secure your computer before using it in order to minimize computer problems and threats.



Firewall



Antivirus



Antispyware



Strong  
Passwords

## IF YOU FACE ANY PROBLEMS WHATSOEVER WITH YOUR COMPUTER MAKE SURE TO DO THE FOLLOWING:

- 1. **Identify the problem**
- 2. Run a thorough virus scan
- 3. Update your software
- 4. Cut down on the bloat
- 5. Test your Wi-Fi connection
- 6. Reinstall the operating system
- 7. If the tips listed above haven't solved your computer problem, it may be the right time to call tech support. At minimum, you'll be able to help them narrow down the problem by describing the troubleshooting steps you've already taken on your own



# PROMOTING RESPONSIBLE AND ETHICAL DIGITAL USE

## Take Care of Technology Equipment

Explore Appropriate and Safe Sites for Learning and Research

Copyright Law, Fair Use Act, and Creative Commons Matter

Help Prevent Cyberbullying

Self-image Is Important

Make Use of Netiquette

Always Give Credit to Original Source

Remember to Be Effective, Thoughtful, and Ethical Digital Creators

Think

There is always a purpose for technology use. Think of how, when, why, and for what purpose you're using it. Think of ways to be creative and innovative. Think about communicating and collaborating with others globally to learn about another country. Think about how much students can learn via the Internet. Think of using it to prepare today's learners to be successful citizens of the 21st century.

Think of all the **possibilities**.

THANK YOU

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