How to act responsibly and safely when solving computer problems

 

* **Check connections**

Take a minute and ensure that everything is properly plugged in. A loose power cable, unplugged keyboard or monitor, or another connection may be to blame.

* **Look for program updates**

Check if your operating system is due for an update.

* **Clean up your hardware**

Delete anything that you no longer need, including applications and programs, media, and documents.

* **Reboot**

Shut down your computer or, if it’s frozen, force it to power off by holding down the power button.

* **Close back round tasks**

If your computer is lagging, close any programs that you aren’t using.

* **Run an antivirus program**

check for [malware](https://www.technology-solved.com/types-of-malware/) and other viruses with a scan.



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