Words’ meaning:

1-Crisis a stage in a sequence of events at which the trend of all future events, especially for better or for worse, is determined; turning point.   
  
Dictionary.com. (n.d.). *Crisis definition & meaning*. Dictionary.com. Retrieved April 20, 2023, from https://www.dictionary.com/browse/crisis

2-Citation the act of citing or quoting a reference to an authority or a precedent.  
 *Citation definition & meaning* (no date) *Dictionary.com*. Dictionary.com. Available at: https://www.dictionary.com/browse/citation (Accessed: April 20, 2023).

3-Scarcity insufficiency or shortness of supply; dearth.  
*Scarcity definition & meaning* (no date) *Dictionary.com*. Dictionary.com. Available at: https://www.dictionary.com/browse/scarcity (Accessed: April 20, 2023).

4-Shortage a deficiency in quantity.  
*Shortage definition & meaning* (no date) *Dictionary.com*. Dictionary.com. Available at: https://www.dictionary.com/browse/shortage (Accessed: April 20, 2023).