Words’ meaning:

1-Crisis: - A [time](https://dictionary.cambridge.org/dictionary/english/time) of [great](https://dictionary.cambridge.org/dictionary/english/great) [disagreement](https://dictionary.cambridge.org/dictionary/english/disagreement), [confusion](https://dictionary.cambridge.org/dictionary/english/confusion), or [suffering](https://dictionary.cambridge.org/dictionary/english/suffering)

* An [extremely](https://dictionary.cambridge.org/dictionary/english/extremely) [difficult](https://dictionary.cambridge.org/dictionary/english/difficult) or [dangerous](https://dictionary.cambridge.org/dictionary/english/dangerous) [point](https://dictionary.cambridge.org/dictionary/english/point) in a [situation](https://dictionary.cambridge.org/dictionary/english/situation):

2-Citation: - A citation is an official document or [speech](https://www.collinsdictionary.com/dictionary/english/speech) which [praises](https://www.collinsdictionary.com/dictionary/english/praise) a person for something [brave](https://www.collinsdictionary.com/dictionary/english/brave) or [special](https://www.collinsdictionary.com/dictionary/english/special) that they have done.

* A citation from a book or other piece of [writing](https://www.collinsdictionary.com/dictionary/english/writing) is a passage or phrase from it.

3-Scarcity: - The quality or state of being [scarce](https://www.merriam-webster.com/dictionary/scarce)

* A very small supply

4-Shortage: - A state in which there is not enough of something that is needed

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