Words’ meaning:

1-Crisis: the turning point for better or worse in an acute disease or fever

**2-Citation :** is an official document or [speech](https://www.collinsdictionary.com/dictionary/english/speech) which [praises](https://www.collinsdictionary.com/dictionary/english/praise) a person for something [brave](https://www.collinsdictionary.com/dictionary/english/brave) or [special](https://www.collinsdictionary.com/dictionary/english/special) that they have done.

3-Scarcity is the concept that resources are only available in limited supply, whereas society's demand for those resources is unlimited.

4-Shortage a deficiency in quantity:

Sources (citation)

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DONE BY: HELANA AND ELEANOR