Words’ meaning:

1-Crisis:a [time](https://dictionary.cambridge.org/dictionary/english/time) of [great](https://dictionary.cambridge.org/dictionary/english/great) [disagreement](https://dictionary.cambridge.org/dictionary/english/disagreement), [confusion](https://dictionary.cambridge.org/dictionary/english/confusion), or [suffering](https://dictionary.cambridge.org/dictionary/english/suffering)

2-Citation: A citation is an official document or speech which praises a person for something brave or special that they have done.

3-Scarcity: insufficiency or shortness of supply; dearth.

4-Shortage: A *shortage* is a lack of something, especially a severe lack.

Sources (Citation)

*Crisis*. Cambridge Dictionary. (n.d.). Retrieved April 8, 2023, from https://dictionary.cambridge.org/dictionary/english/crisis

HarperCollins Publishers Ltd. (n.d.). *Citation definition and meaning: Collins english dictionary*. Citation definition and meaning | Collins English Dictionary. Retrieved April 8, 2023, from https://www.collinsdictionary.com/dictionary/english/citation

Dictionary.com. (n.d.). *Scarcity definition & meaning*. Dictionary.com. Retrieved April 8, 2023, from https://www.dictionary.com/browse/scarcity

*Shortage - definition, meaning & synonyms*. Vocabulary.com. (n.d.). Retrieved April 8, 2023, from https://www.vocabulary.com/dictionary/shortage