Word meanings:

1-Crisis: a [time](https://dictionary.cambridge.org/dictionary/english/time) of [great](https://dictionary.cambridge.org/dictionary/english/great) [disagreement](https://dictionary.cambridge.org/dictionary/english/disagreement), [confusion](https://dictionary.cambridge.org/dictionary/english/confusion), or [suffering](https://dictionary.cambridge.org/dictionary/english/suffering)

2-Citation: [countable] words or lines taken from a book or a speech

3-Scarcity: the quality or state of being scarce

4-Shortage: a state in which there is not enough of something that is needed

Sources (Citation)

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