**Tricia Griffith**

**Who is Tricia Griffith?**

Tricia Griffith is an American business executive who currently serves as the president and chief executive officer of The Progressive Corporation. She was born in (October 1964).

**How did Tricia Griffith Start her business?**

**Tricia Griffith** is the CEO of Progressive Corporation, one of the largest car insurance providers in the United States. Tricia graduated from Illinois State University in 1986 before joining Progressive Insurance where she started out much lower down the ladder as a lowly claims representative in 1988. Through a combination of hard work, talent, and vision.

**What Was Tricia Griffith’s Passion?**

Tricia joined Progressive as a Claims Representative in 1988 and has served in many key leadership positions during her tenure. She held several managerial positions in the Claims division before being named Chief Human Resources Officer in 2002. In 2008, she returned to Claims as the group president, overseeing all claims functions. Prior to being named Personal Lines Chief Operating Officer, Tricia was President of Customer Operations, overseeing claims and the customer management group, which comprises the company's contact center group (sales and delivery), as well as the customer experience, systems experience, and workforce management groups.

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