



# *Solving Computer Problems*

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# What may cause computer problems?

- Not regularly cleaning your computer (Causing dust and dirt)
- Hardware failure
- Overheating
- Outdated operating systems
- Viruses/malware





## Ways to prevent these problems safely:

- Switch off power points at the wall before connecting/disconnecting a main electricity cable.
- Do NOT open the case of your computer or any other device
- Never use force when connecting/disconnecting a cable or component.
- Make sure all cables are disconnected before attempting to move a device (eg: printer)
- Do NOT lift heavy equipment on your own.
- If in doubt, stop and ask for help.
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